

KMJ Bakes

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KMJ Bakes - ORDER CONTRACT

In the following Document:

- KMJ refers to KMJ Bakes, the business, as well as Kelsey Marlowe Jessup, the founder and baker.
- 'I' refers to the reader/ customer/ signer.

By Signing this form and Ordering from KMJ Bakes you agree to and will adhere to the following terms and conditions:

1. PRIOR NOTICE: I understand that I need to provide KMJ with 72 hours prior notice for smaller orders and 7 days prior notice for large custom orders. Otherwise, if I do not give KMJ this prior notice, I will be charged an additional £20 for small orders and £50 for large orders. I

comprehend that KMJ has the right to rescind any order that is not made in the timeframe of prior notice stated above.

2. ALLERGY NOTICE: Upon ordering, I have informed KMJ of all my known food allergies/ allergens, as well as all the known food allergies/ allergens of those planning to consume these bakes upon pickup/ delivery. If this is the case, I confirm that I have requested that these allergen ingredients/ foods be strictly avoided during all stages of the preparation, baking, and packaging process prior to their pickup/ delivery to me. I understand that KMJ Bakes works in a kitchen that frequently uses nuts, wheat flour, eggs, milk/ dairy, spices, and other possible allergy causing foods, and will do my part as the customer to properly inform KMJ either with my order or prior to my order. I hereby state that KMJ is not liable for any personal damage or medical expenses incurred if prior notice of allergies/ to avoid specific allergens is not given in written form in the timely manner specified above.

3. ORDERING & DEPOSIT: I understand that to make an order, I must make a 30% deposit of my order's total cost. This is done to ensure payment and to avoid SCAMS. I know this can be done in the UK by requesting the bank details of KMJ Bakes and making a bank transfer or by requesting a safe and appropriate meetup to initiate a cash transfer. If I am in the

United States, one can transfer the deposit via Venmo. If I AM in other countries in the world, I can reach out to KMJ to get a SUM UP payment link (for which there will be an additional 2.5 % credit card charge). I understand that the payment method options for this deposit are all the same when it comes to paying for the remainder of my order.

4. DELIVERY & PICKUP: I understand that there will be additional charges on my orders for delivery, and that these charges will correspond with the distance from KMJ's residence, time spent making the delivery, and transportation cost. I understand I AM also allowed to request to pick up my order, and if doing so, will only use the knowledge of KMJ's residential address for this pickup/ will maintain privacy of this personal information, not sharing it online or with others, in respect of KMJ's privacy home.
5. SHIPPING: I understand that KMJ does not normally do shipping of their goods. However, in a special case, if KMJ is shipping my order to me, I understand that KMJ is not liable for damage, cost, or loss of goods on their journey. I consent that if I AM unhappy with my order as it arrives via post/ shipping, I will not receive back my order deposit or shipping cost or payment. However, I can contact KMJ at kmjbakes.com for more information.

6. ISSUE & VIOLATION OF CONTRACT: I understand that if I sign this contract and an issue with or surrounding my order arises during creation of the order or after delivery, I will contact KMJ immediately via email at kmjbakes@gmail.com or by phone at 07576051492 to communicate the issue at hand. I hereby agree that I will discuss said issue with KMJ before pursuing legal action. I also understand that if I sign this contract and do not adhere to its terms and conditions, that KMJ will contact me to discuss the violation before pursuing legal action, and that I AM subject to litigation if the issue is not resolved.

By signing below, I confirm that I have read and agree to the above terms and conditions:

Name: _____ Signature: _____

Date: _____

For KMJ's Use Only:
